

Option 1: Direct Deposit

Your funds are electronically deposited into the personal checking/savings account of your choosing.

Follow the instructions below to set up a Direct Deposit Account

1. Sign into your COAST account and click on Financial Services and then Account Information
2. Once in the TouchNet portal, click on REFUNDS at the top of the page.
3. Complete the two-step verification and follow the instructions to enter in Direct deposit information.
4. Once everything has been entered, verify all information is correct and submit.

Option 2: Paper Check

If you do not choose option 1, your student account refund check will be mailed to the current mailing address in COAST.

- Please keep the mailing address in your COAST account up to date
- if you do not receive your check within 30 days, please contact the Bursar's Office at 912-279-5746 to inquire about a replacement.
- Report lost or stolen checks immediately to the Bursar's Office at 912-279-5746.
- If you lose your check after signing it, CCGA is not responsible
- Deposit/Cash your check as soon as possible. Stale dated checks may not be eligible for replacement.
- If you utilize your bank's mobile deposit feature, please void the paper check after you make the deposit.

Additional Information

CCGA has a variety of automated processes that occur to create student account refunds. Below are some important points:

- Refunds generated from payments made by check are subject to a 10-day holding period.
- Refunds generated from Credit Card payments (as determined above) will be refunded to the refund option chose by the student.

- Parent PLUS Loans: If the parent did not indicate 'plus to student' on the application, the refund will be issued to the parent in the form of a check and mailed to the address on the plus application.